

Appris are dedicated and committed to uphold a reputation for meeting the learning and development needs of a diverse range of individuals and organisations. Our comprehensive service includes:

- ✓ Engineering Apprentice Teaching, Learning and Assessment
- ✓ Engineering Skills Training & Development
- ✓ Business Development Consultancy

We are fully committed to complying with the requirements of the ISO 9001: 2015 quality management system standard and to continuously improve the effectiveness of our quality management system to support our strategic direction.

This policy provides a framework for establishing and reviewing our objectives. Our objectives focus on:

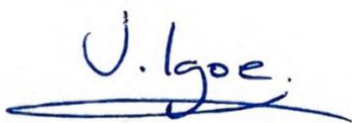
1. Meeting all stakeholder requirements
2. Meeting compliance obligations for the delivery of products and services
3. Growth in the business
4. Financial management of our business processes.

The Managing Director has overall responsibility for the implementation of this policy with delegated responsibility to directors, management, and staff.

This policy is communicated to all staff to ensure that they fully understand how their job role contributes to the effective implementation of our quality management system. Individual tutor and advisor appraisals link their performance objectives to the overall business objectives. Bi-monthly meetings are used to review individual tutor and advisors' performance against these objectives.

This policy is consistent with our other policies where we ensure that all our products and services meet stakeholder requirements and compliance obligations.

Full facilities are afforded to customer representatives and approving organisations in carrying out any assessment of the quality management system operation. This policy reflects the current business structure, size and operation. However, this policy is reviewed for continuing suitability during management review meetings. This policy is available to external interested parties on request.



Signed: John Igoe – Managing Director

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TO BE RETAINED AS A QUALITY RECORD	Business Owner: Managing Director	To be reviewed April 2024
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